

Topic	Organisation	Telephone No	Website / e-mail	Comments?
Report a crime	Police	999		Emergency crime reporting
Report a crime	Police	101	www.online.met.police.uk	Non urgent matters, enquiries, etc
NHW manager	Police	020 8649 0168	www.cbnwa.com / nhwcroydon@met.police.uk	Answerphone service available
Crimestoppers	UK Charity	0800 555 111	www.Crimestoppers-uk.org	All information given is confidential
Bin collections - missed	Croydon Council	020 8726 6200 (option 2)	www.croydon.gov.uk/environment/randw/household-waste-collection	The automated reporting line is available 24 hours. Do leave a message out of office hours
Bulky waste collections	Croydon Council	020 8726 6200 (option 3)	www.croydon.gov.uk/environment/randw/furniture/bulkywaste	There is a charge for this service. Ring or check the website for what can / cannot be collected.
Consumer Direct	Croydon Council	08454 04 05 06		
Dog fouling	Croydon Council	020 8726 6200 (option 3)	www.croydon.gov.uk/transportandstreets/streets/dogs streetscene@croydon.gov.uk	
Household drains - blocked	- Thames Water or... - Specialist contractor	- 08459 200 800 (option 1) - Use yellow pages	www.croydon.gov.uk/transportandstreets/streets/drainage/drains	Be sure to ask about hourly rates and call-out charges
Graffiti	Croydon Council	020 8726 6200 (option 3)	www.croydon.gov.uk/transportandstreets/streets/graffiti	
Fire Brigade	08000 284428		www.london-fire.gov.uk/	For a free safety and smoke alarm check
Floods	Environmental Agency floodline	0845 9881188		
Fridges and freezers - Removal	Croydon Council Bulky waste collection	020 8726 6200 (option 3)		The charge for removing up to 4 items is £20 as at Nov. 2011 .
Fly-tipping - In parks and open spaces	Croydon Council	020 8726 6900	parks@croydon.gov.uk	
Fly-tipping - On the highway	Croydon Council	020 8726 6200 (option 3)	streetscene@croydon.gov.uk	
Noise Problems Out of hours	Croydon Council	020 8760 5483 020 8726 6000		8.30 - 4.45pm Taberner House switchboard
Potholes	Croydon Council	020 8726 7100 (option 3)	www.croydon.gov.uk/transportandstreets/rhps/roads/potholes	You can report a pothole online using the highway defects form accessible from the web page on this line
Parking (Permits, fines and enforcement)	Croydon Council	020 8726 7100 (Options 3 or 1)		
Street lighting - Faulty On a red route (A22, A23, A232)	Transport for London	0845 305 1234	www.croydon.gov.uk/transportandstreets/rhps/street-lighting Londonstreets@tfl.gov.uk	
Street lighting - Faulty Not on a red route	Croydon Council / Skanska	020 8726 7100 (option 2) 0800 028 5986	customerserviceteam@skanska.co.uk	

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Trading Standards	Croydon Council	020 8407 1310 x 62043		For reporting bogus callers, rogue traders, etc.
Vehicles - Abandoned	Croydon Council	020 8726 7100 (option 3)	www.croydon.gov.uk/transportandstreets/avreport avs.parking@croydon.gov.uk	
Vehicles - Untaxed	DVLA	0300 790 6802. (option 2)	www.direct.gov.uk/untaxedvehicle or write to the enforcement section, E89/A2, DVLA, Longview Road, Swansea SA7 0XZ	Failure to display a tax disk, however, should be reported to the police
Victim Support		020 8681 7711	www.victimsupport.org	Follow up support, including advice for victims of hate crimes, racism etc.
Safer Neighbourhood Teams - Croydon Police				
Addiscombe		020 8721 2473	Addiscombe.snt@met.police.uk	
Ashburton		020 8721 2474	Ashburton.snt@met.police.uk	
Bensham Manor		020 7161 8076	BenshamManor.snt@met.police.uk	
Broad Green		020 8721 2712	Broadgreen.snt@met.police.uk	
Coulsdon East		020 8721 2059	Coulsdoneast.snt@met.police.uk	
Coulsdon West		020 8721 2465	Coulsdonwest@met.police.uk	
Croham		020 8721 2471	Croham.snt@met.police.uk	
Crystal Palace		020 87212906	Crystalpalacetriangle.snmt@met.police.uk	
Fairfield		020 7161 8147	Croydonfairfield.snt@met.police.uk	
Fieldway		020 8649 1492	Fieldway.snt@met.police.uk	
Heathfield		020 8721 2468	Croydonheathfield.snt@met.police.uk	
KENLEY		020 8721 2466	Kenley.snt@met.police.uk	
New Addington		020 8649 1492	Newaddington.snt@met.police.uk	
Norbury		020 8721 2477	Norbury.snt@met.police.uk	
Purley		020 8721 2467	Purley.snt@met.police.uk	
Sanderstead		020 8721 2470	Sanderstead.snt@met.police.uk	
Selhurst		020 8721 2891	Selhurst.ssnt@met.police.uk	
Selsdon & Ballards		020 8721 2464	Selsdon.ballards.snt@met.police.uk	
Shirley		020 8721 2469	Shirley.snt@met.police.uk	
South Norwood		020 8649 1323	Southnorwood.snt@met.police.uk	
Thornton Heath		020 8721 2058	Thorntonheath.snt@met.police.uk	
Upper Norwood		020 8721 2478	Uppernorwood.snt@met.police.uk	
Waddon		020 8649 3512	Waddon.snt@met.police.uk	
West Thornton		020 8721 2475	Westthornton.snt@met.police.uk	
Woodside		020 8721 2732	Croydonwoodside.snt@met.police.uk	